

## **Additions to Improvement Plan (Cabinet 10/07/07)**

1. Section 4.1 and 14.1 Streamline Customer survey arrangements for the Annual Business Planning process and service Questionnaires
2. Section 7.1 Determine Extent and Hierarchy of public influence arrangements
3. Section 10.1 Review Planning moratorium
4. Section 11.1 Determine Value for Money Strategy and Action Plan for 2007/8 by September 2007
5. Section 12.1 Engrain Business Planning approach and Annual timetable with all members and senior managers and above
6. Section 15.1 Create small resource (staff) to tackle hotspots
7. Section 16.3 Add Peer support to political groups; visits to and from Other Local Authorities and lead officers for each Committee/Board
8. Section 17.1 Review overall progress of Spatial project
9. Section 20 Develop tomorrows stars
10. Section 22 Re-enforce performance driven culture
11. Firm action to seek improved working with the County
12. Firm up overall reporting arrangements for key projects

(List Submitted by Mr. W. Roots, Improvement Director, in relation to minute 26/07 of Cabinet held on 10th July 2007)